

Mobility Management Services

Call 311 / 869-6311

- ◆ Town's transportation options
- ◆ Connecting to accessible transportation
- ◆ Train / bus schedules
- ◆ Tips for extending your time behind the wheel
- ◆ Driving courses
- ◆ Bring mobility presentations to your social groups



WHAT YOUR NEIGHBORS SAY ABOUT PROJECT INDEPENDENCE TRANSPORTATION SERVICE

JS of Great Neck wrote:

"Thanks to the Town of North Hempstead for coming up with the taxi service program. It's a smart, humane idea..."

LL of New Hyde Park called 311 to say:

"Thanks for the taxi service. I enjoy it very much and would like it to continue."

Comments from an anonymous survey of transportation program users:

"This program is a blessing!"

"Not having to ask friends or family to come out and drive us in the winter was very helpful."

Reasons to Try Project Independence Taxi

- ◆ You will remain independent
- ◆ You're recovering from surgery
- ◆ You have side effects from medication
- ◆ You can't drive due to the weather conditions
- ◆ You have difficulty with night driving
- ◆ You can avoid difficult parking and be dropped at the entrance
- ◆ You want FREE food shopping transportation twice a week
- ◆ You want a discounted taxi service for non-emergency medical, dental, and vision appointments



TOWN OF
NORTH HEMPSTEAD

SUPERVISOR JUDI BOSWORTH,
THE TOWN BOARD, AND THE
DEPT. OF SERVICES FOR THE
AGING ARE PROUD TO PRESENT

Project Independence Senior Transportation Program

For all Town residents
age 60 and over



Town of North Hempstead

Project
Independence



Dear Friends and Neighbors:

The Town of North Hempstead and your local licensed taxi companies are proud to offer senior residents transportation services for non-emergency medical visits and food shopping.

If you are 60 or older and a resident of the Town, you are eligible for this program. Just call 311 or 869-6311 to register and get your Project Independence (PI) membership card. The shopping service is free. For a taxi ride to your doctor, dentist or treatment center, you pay only half of the fare, and the Town pays the other half.

This brochure is intended to answer questions about the Town's transportation services.

If you need more information, or wish to schedule your ride, call 311 or 869-6311.

Warmest Regards,
Judi Bosworth, Supervisor



MEDICAL TRANSPORTATION

QUESTIONS & ANSWERS

When is the service available?

This service is available 7 days a week, mornings, afternoons and evenings. Trips must be scheduled at least one day in advance.

What areas are covered?

The service is only within the Town of North Hempstead. Exceptions are to LIJ Hospital, Nassau University Medical Center and to Garden City.

Will the cabs take my collapsible wheelchair or walker? Can my aide come too?

Yes to both questions.

How will I schedule my ride?

Call 311 or 869-6311 at least one day in advance. Call takers are on duty Monday to Friday from 7:30 am to 7:30 pm, Saturdays between 10 am and 6 pm, and Sundays from 10 am to 5 pm.

What about my return trip?

Your taxi driver will give you a number to call when you are ready to be picked up for the return trip.

What will the ride cost?

The Town has negotiated a special discounted rate with the taxi companies. Rates vary depending on the distance traveled. Tipping is at your discretion and is always appreciated.

FOOD SHOPPING

QUESTIONS & ANSWERS

When is the service available?

Shopping service is available two days a week between 10 am and 2 pm. Rides must be scheduled at least one day in advance.

Will the cab take my collapsible wheelchair or walker? Can my aide come too?

Yes to both questions.



How will I schedule my ride?

Call 311 or 869-6311 at least one day in advance. Call takers are on duty Monday through Friday from 7:30 am to 7:30 pm, Saturdays between 10 am and 6 pm and Sundays from 10 am to 5 pm. At the shopping center, you will arrange with the driver the meeting place and time for the return trip home.

Is there a limit to the number of grocery bags I can bring home?

Shopping is limited to three bags per rider due to space limitations. Expect one or two others riding with you.



What about tipping?

The ride is free. Tipping is at your discretion and is always appreciated.

CALL 311 OR (516) 869-6311 FOR THE TOWN OF NORTH HEMPSTEAD

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